



ABOUT ESTIMATED VAT & DUTY ON THE NEWEGG GLOBAL ORDERS

This information is frequently updated. The latest version is available at:

https://www.newegg.com/promotions/marketplace/sellers/resourceLibrary/About_Estimated_VAT_Duty_Newegg_Global_Orders.pdf



About Estimated VAT & Duty on the Newegg Global Orders

Newegg offers customers customs duties, taxes and fees ("VAT & Duty") estimation during checkout for certain eligible countries. When Newegg customers order products from Newegg Global sites for shipment to countries or regions outside of U.S. and Canada, an estimate of the import VAT & Duty will be levied on those items in the customer order. With customers' authorization, these funds are charged to and collected from those customers, and are used by the carrier or another agent to pay the import VAT & Duty on customers' behalf to the appropriate authorities of the destination country. Currently Newegg estimates and charges customer import VAT & Duty on orders to all Newegg Global countries/regions **except for orders to Russia**.

For countries and regions Newegg estimates and charge import VAT & Duty on customer orders

On Newegg Global orders seller ships directly to customers in those countries, Newegg will remit the full amount of estimated import VAT & Duty to seller as part of seller's regular scheduled payment. Seller is required to ship orders with import duty and tax pre-paid (DDP) and handle customs clearance on customer's behalf with qualified international shipping carriers. It is important seller does not expose customers to any import duty and tax again on those orders.

On Newegg Global orders seller ships via Newegg International Shipping Program (NISP) or fulfills through Shipped by Newegg (SBN) with which Newegg is handling international shipping on those orders with its preferred international shipping carriers, estimated import VAT & Duty will not be remitted to seller. Newegg will be responsible to handle customs clearance on those orders.

For Newegg Global orders ship to Russia

At this moment, Newegg does not estimate, nor charge import VAT & Duty to customers on Newegg Global orders shipping to Russia. On orders seller ships directly to customers (or recipients) in Russia, Newegg will NOT remit any estimated import VAT & Duty to seller. Seller may ship orders to Russia with import duty and tax unpaid (DDU) with qualified international shipping carriers. It is the responsibilities of the importers (customers or recipients of the orders in Russia) to pay the applicable import duty and tax levied by Russian customs authority.

What is DDP and DDU?

When selling and shipping globally, import duties, VAT, other applicable cross border taxes and clearance charges will be applied by the countries you're sending items to. Different countries have different rules, regulations, and taxes for importing. These fees are usually based on the item's price, shipping weight, dimensions, and country of origin. The customers in those countries (or recipients, importer) are responsible for paying these import fees.

When shipper ships those international shipment, shipper usually has two payment options for handling paying those import fees * associate with the international shipment:

- **DDP (Deliver Duty Paid)** Shipper works with the international shipping carrier to pay for the import fees associated with shipping items into destination country, so the recipient (or importer) is not exposed to those import fees on the same shipment. This would be a quicker and better shipping and import clearance process on the shipment for recipient as all the applicable import fees have been prepaid to the international shipping carrier and international shipping carrier can handle the importation process, clear the customs and pay all the applicable import fees to customs authority of destination country on behalf of recipient (or importer).
- **DDU (Deliver Duty Unpaid)** Customer in the destination country (or recipient, importer) is responsible for paying all the applicable import fees on the shipment directly to the customs authority of the destination country. Customers (or recipient, importer) usually get contacted by customs once their shipment arrives at port of entry at destination country, and will have to pay import fees in order for customs to release the shipment for delivery.

* Customs policies vary globally. Additional charges for customs clearance may apply and must be paid by the recipients; Newegg has no control over these charges, nor can Newegg predict what they may be. When customs clearance procedures are required, it can cause delays beyond our original delivery estimates.

Contact Us

We are here to assist you in exploring solutions to increase revenue, build your brand, and expand your reach.

For technical questions, please email us at datafeeds@newegg.com

For general questions, please reach out to your Category Manager or email us at marketplacesupport@newegg.com